

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 06<sup>th</sup> day of March'2024**

**C.G.No.114/2023-24/Nellore Circle**

**CHAIRPERSON**                      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. G. Ramanaiah, Ramaswampalli (V),  
Mahimallur, Atmakur (M), Nellore Dist. Complainant

***AND***

1. Dy. Executive Engineer/O/Atmakur
2. Executive Engineer/O/Atmakur Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

01. The complainant during the Vidyut Adalat conducted on 05.01.2024 at Atmakur filed the complaint stating that certain electrical poles through which the electrical lines are passing to his agricultural service line are damaged and they are to be replaced.



- 02.** The said complaint was registered as C.G.No.114/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they removed the damaged poles and erected new poles and restored the power supply to the service connection of the complainant thereby redressed the grievance of the complainant.
- 03.** Complainant absent. Heard the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing, but when we contacted him through phone he reported that his grievance is redressed and requested to close the complaint. Hence, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of March'2024.

*Copy 06/03/2024*

**CHAIRPERSON**

*[Signature]*  
Member (Finance)  
*06/03/2024*

*[Signature]*  
Member (Technical)

*[Signature]*  
Member (Independent) *6/3/2024*

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

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